



At La-Z-Boy, the health and well-being of our customers and La-Z-Boy family is top priority. We know many of you might have recently been shopping in our stores or are planning a trip soon.

The cleanliness of our retail stores is something we've always taken pride in. We are addressing the challenges posed by COVID-19 by taking appropriate actions to ensure the health and safety of our customers and employees. This includes additional procedures to clean and disinfect surfaces within our stores and when delivering product to your home.

We have also put together a dedicated and diligent team who's monitoring the situation closely. You, our customers, are the heart of our business and we're taking preventive measures and following guidance from the CDC to ensure our stores and your shopping experience remains safe and comfortable.

Like you, we are following rules established by city and state governments to prevent the spread of COVID-19. As a result, a limited number of La-Z-Boy stores are temporarily closed to the public. As much as possible, we are still available to provide comfort to your home by offering delivery for items that you have purchased and answer any questions you may have. Our interior designers are also available for virtual or in-person design consultations.

We appreciate your patience and understanding as we navigate through these challenging times.

Your La-Z-Boy family.